



What to Do If You Have a Problem with Your GP in QLD

Step 1: Talk to Your GP or Practise Manager



Discuss your concern directly with your GP or the practise manager.



Bring support: You can have a family member, friend, or advocate accompany you.



Document details: Note dates, times, and specifics of the issue.

Step 2: Not Satisfied?

Contact the Office of the Health Ombudsman (OHO)



Call: 133 OHO (133 646)

Available Monday to Friday, 9:30 AM - 4:00 PM.



Online Complaint Form: [Submit here](#)



Email: complaints@oho.qld.gov.au



Mail: Office of the Health Ombudsman

PO Box 13281, George Street, Brisbane QLD 4003

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Step 3: Additional Tips



Be clear and specific: Provide all relevant details in your complaint.



Seek support: An advocate can assist you in the process.



Keep records: Maintain copies of all correspondence and notes.

For more information, visit the [Office of the Health Ombudsman website](#)

If you need assistance with any part of this process or have further questions, feel free to ask!

✉ words2action@adaaustralia.com.au

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☎ 1800 312 400



If you require an interpreter please phone: **131 450**



ADA Australia acknowledges the Traditional Custodians of this land and pays respect to Elders, past and present.



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