



Social Housing Application

How to apply

Social housing is for people who need help to find a safe place to live. It includes public housing and community housing.



Step 1. Check if you can apply

You may be able to apply if you.

- Have a low income
- Do not own a home
- Need help with housing
- Are homeless or not safe where you live



Each state has rules about who can apply. homeinplace.org



Step 2. Contact Housing Services

Talk to your local housing office.

- Call or visit Housing Service Centre
- Tell them about your situation



They will help you understand your options. qld.gov.au



Step 3. Talk about your needs

Housing staff will ask you questions like:

- Where do you want to live
- How many bedrooms you need
- If you have health or safety needs



This helps them find the right housing for you. qld.gov.au



Step 4. Fill in the application form

You need to complete a form. You can do this:

- Online
- In person
- With support



Staff can help you fill it in. cofc.com.au



Step 5. Provide documents

You must show proof of your situation. You may need:

- ID (like licence or Medicare card)
- Proof of income (Centrelink or payslips)
- Bank statements or assets
- Information about your housing situation
- Medical or support letters



You must give all documents before your application is assessed. qld.gov.au



Step 6. Submit your application

- Hand it in at a Housing Service Centre
- Or submit it online



Keep copies of your documents.

Step 7. Wait for assessment

Housing will:

- Check your application
- Decide if you are eligible
- Look at how urgent your situation is

 People with urgent needs may be prioritised. homeinplace.org

Step 8. Go on the housing list

If approved:

- Your name goes on a waiting list (housing register)

 You wait until a home becomes available. cofc.com.au

Step 9. Get a housing offer

When a home is available:

- You may be offered a house or unit
- You can accept or decline

 You are treated as an adult under the law. cofc.com.au

Helpful tips

- Be honest on your application
- Tell housing if your situation changes
- Ask for help if you are not sure

 **You can ask a support worker, advocate or housing service to help you apply.**



ADA Australia acknowledges the Traditional Custodians of this land and pays respect to Elders, past and present.



ADA Australia and Words 2 Action is supported by



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